

Successful Parent & Provider Relationship

What to Expect from Your Provider

- A commitment to provide a loving, warm, and nurturing environment in which to care for your child
- Attention to your child's individual needs and a willingness to be flexible in order to meet these needs
- A willingness to cooperate, listen and respond to your questions and concerns in a positive manner
- A clear communication of policies and procedures (written and verbal)
- Attention to health and safety issues including procedures to minimize the spread of contagious diseases
- Regular and open communication about your child's activities, growth, and development
- A minimum of 2 weeks notice when there is a change in policies, fees, procedures, or schedule
- Open door policy for accessibility to your child

What Your Provider Should Expect from You

- A commitment to work cooperatively to ensure the best possible care for your child
- A willingness to review and abide by all procedures and policies
- Payments made in an adequate and timely manner; and when this is not possible, written arrangements should be made for alternate payment schedules
- Constructive attempts to resolve problems and misunderstandings in a timely manner
- Sick-child care arrangements made when your child is ill or unable to participate in a day's regularly scheduled activities
- Provision of necessary supplies / clothing to adequately care for your child (diapers, changes of clothing, coats, hats, mittens, etc.)

The key to a successful caregiver / parent relationship is mutual respect and open communication making it work is well worth the effort!

